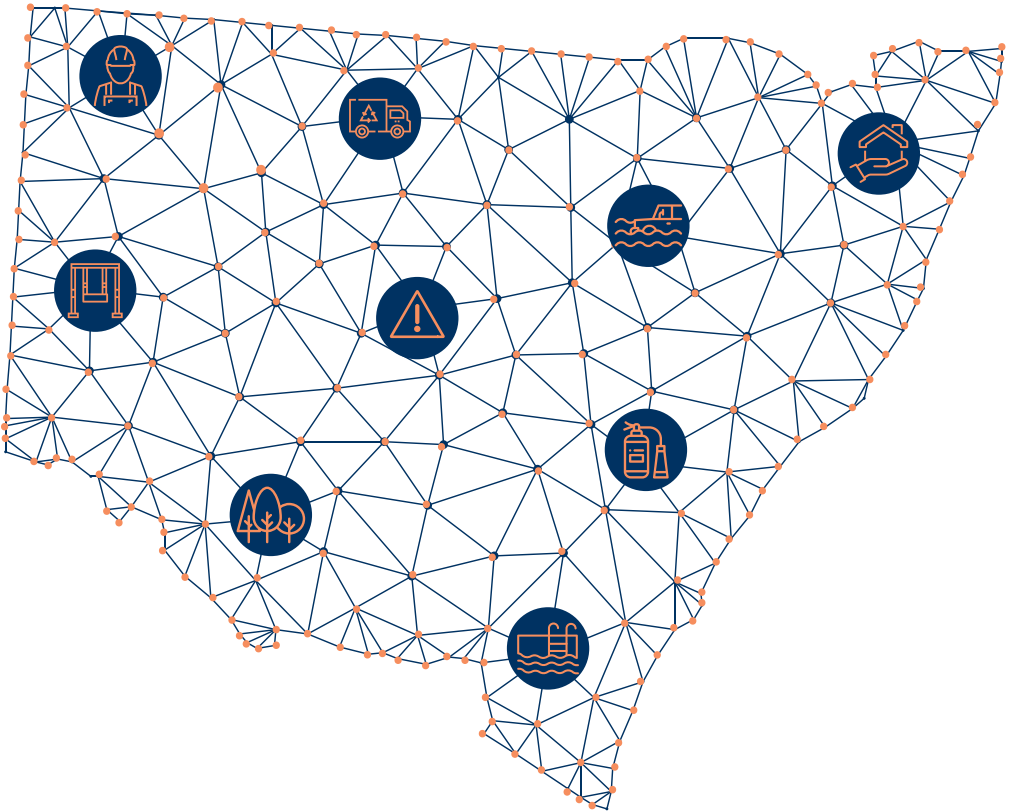


STATEWIDE MUTUAL RISK MANAGEMENT CONFERENCE

29-30 AUGUST 2019



CONFERENCE PROGRAM

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2019 STATEWIDE MUTUAL ANNUAL CONFERENCE PROGRAM

DAY 1 – THURSDAY 29 AUGUST	PLENARY (SYDNEY & PERTH)	WORKSHOP ROOM 1 (MELBOURNE)	WORKSHOP ROOM 2 (BRISBANE)
8.45 – 9.00	Welcome – Naamon Eurell Executive Officer, Statewide Mutual		
9.00 – 9.45	Global Risk Update – Costa Zakis Deputy Head Client Advisory Services (Pacific), Marsh		
9.45 – 10.30	Embracing Change – Jerry Grayson Helicopter and Drone Pilot, Author and Film Director		
MORNING TEA			
11.00 – 12.00	Crisis Prevention, Preparation and Response – Craig Coleman Senior Crisis Management Consultant, S-RM		
12.00 – 12.40	Chair Update & RMEA Awards – Rebecca Ryan Chair, Statewide Mutual General Manager, Blayney Shire Council		
LUNCH			
1.15 – 2.00	Survival of the Fastest – Aris Koios SE Manager ANZ, CrowdStrike		GENERAL MANAGERS FORUM (BRISBANE)
2.00 – 2.40	My journey to the North Pole – the risks and rewards – Dean Mumm Account Manager, JLT Public Sector & Former Wallaby		
AFTERNOON TEA			
3.00 – 4.30	WORKSHOP 1 Claims Handling – Naamon Eurell Executive Officer, Statewide Mutual	WORKSHOP 2 Tree Management – Ross Clark Tree Impact Group Lindsay Field Central Coast Council	

DAY 1 – CLOSE

6.00 **Networking Drinks –**
Conference room lobby

6.30 – 10.30 **Gala Dinner – Sofitel Ballroom** Welcome address by Corey Burford (Managing Director, Skytrust)

DAY 2 – FRIDAY 30 AUGUST	PLENARY (SYDNEY & PERTH)	WORKSHOP ROOM 1 (MELBOURNE)	WORKSHOP ROOM 2 (BRISBANE)
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8.55 – 9.00 Welcome

9.00 – 10.45 **WORKSHOP 3: Contractor Managing**

WORKSHOP 4: Property Preparation and Protection with AFM

WORKSHOP 5: Climate Change

BRUNCH

11.15 – 11.50 **Q&A with the Statewide Mutual Board**

11.50 – 12.30 **Legal / Claims Update**
Michael Down –
Mills Oakley

12.30 – 12.45 **CLOSING REMARKS**
Jack O'Hara – Board Member, Statewide Mutual, General Member, Walcha Council

CONFERENCE CLOSE

2019 RISK MANAGEMENT CONFERENCE PRESENTATION SUMMARIES

GLOBAL RISK UPDATE

Costa Zakis | Deputy Head Client Advisory Services (Pacific), Marsh

Marsh & McLennan Companies and Zurich Insurance Group have been co-authors of the Global Risks Report since its inception. The report is now in its 14th year and remains among the most authoritative publications for global leaders in business and government. The leading

issues highlighted in this year's report include addressing the human impact of global risks, technological vulnerabilities, environmental risks and geopolitical and geo-economic tensions. The report incorporates the results of the annual Global Risks Perception Survey (GRPS) of approximately 1,000 experts and decision-makers. This presentation will explore global and Australian insights from the report's key findings.

EMBRACING CHANGE

Jerry Grayson | Helicopter and Drone Pilot, Author and Film Director

Imagine a job where the risk management profile is acceptable if there is a better than 50/50 chance of surviving the task. Then imagine moving to a role where 1/3rd of the world's population are watching over your shoulder, live, while you do your day job. Finally imagine a day when all that experience seems to count as nothing because machines have taken over. Jerry has lived all of that journey and learned prescient lessons along the way that are universally applicable in today's working environment.

CRISIS PREVENTION, PREPARATION AND RESPONSE

Craig Coleman | Senior Crisis Management Consultant, S-RM

Craig will be providing an overview of potential threats and vulnerabilities that could affect Statewide Mutual Member Councils and their community programs. The presentation will cover the worldwide situation and the Australian context and will look at prevention, preparation and response considerations.

SURVIVAL OF THE FASTEST

Aris Koios | SE Manager ANZ, CrowdStrike

Speed is an imperative in cybersecurity and it is one of the themes in the CrowdStrike 2019 Global Threat Report, which highlights the critical importance of speed in staying ahead of today's rapidly evolving threats. To help organisations be better prepared for today's sophisticated adversaries, CrowdStrike has established the "1-10-60 rule" as a benchmark for the average speed needed to defeat the adversary and stop the breach: 1 minute to detect, 10 to investigate and 60 minutes to remediate. Aris will discuss changes in the threat landscape and explain why these

key outcome-driven metrics are critical to any organisation's security readiness. He will address emerging best practices and priorities related to planning, readiness and response and offer actionable recommendations you can use to ensure your organisation is ready to anticipate and defend against the most dangerous threats of tomorrow.

MY JOURNEY TO THE NORTH POLE – THE RISKS AND REWARDS

Dean Mumm | Account Manager, JLT Public Sector & former Wallaby

At -37 degrees and walking across an ocean you become starkly aware of the risk around you. The cold, shifting and cracking ice floes, and even food and water become indisputable issues and risks to the survival of the team. Join Dean to understand the value of knowing your risk landscape, preparing for risks and the importance of knowing your final destination.

GENERAL MANAGERS FORUM - TAKING CARE OF BUSINESS: KEEPING COUNCIL MOVING FORWARD IN THE FACE OF AN ICAC INQUIRY

Matthew Stewart | General Manager, City of Canterbury-Bankstown
Stan Kondilios | Partner, Hall & Wilcox

Join our panellists in a frank, interactive discussion about the consequences of a highly publicised investigation of Councils activities (good, bad or indifferent) before a body with the far-reaching powers of the ICAC.

Learn how City of Canterbury-Bankstown's leadership team dealt with the reputational damage to the organisation, the impact on staff and elected officials, as well as the wider community. Additionally, understand the objectives, pitfalls and limitations of legal representation in this unique forum.

Q&A WITH THE STATEWIDE MUTUAL BOARD

Jason Linnane | Singleton Council
Gary Murphy | Central Coast Council
Troy Green | Tweed Shire Council
Roger Bailey | Warrumbungle Shire Council
Melissa McCoy | Shoalhaven City Council

Join members of the Statewide Mutual Board in a transparent discussion about their involvement as your region representatives. Learn about their motivations, challenges and achievements through a series of questions submitted by Members prior.

LEGAL / CLAIMS UPDATE

Michael Down | Mills Oakley
Fiona McGinley | Mills Oakley
Nikki Cassar | Mills Oakley

The team from Mills Oakley will take the stage for their annual legal and claims update. Covering key cases from the last 12 months and giving the opportunity to Members to ask their questions during their session.

WORKSHOP SUMMARIES

WORKSHOP 1 CLAIMS HANDLING

Naamon Eurell | Executive Officer,
Statewide Mutual

Naamon will work through some of the practices he utilises in communicating with third party Claimants, after 25 years of doing so in one form or another. He will look at objectivity, structure and style of communication in the hope of obtaining better outcomes for your Council and its community.

WORKSHOP 2 TREE MANAGEMENT

Ross Clark | Tree Impact Group
Lindsay Field | Central Coast Council

This workshop will look at the intimate relationship between trees and infrastructure. It will consider the implications of both collaborative and obstructionist approaches to managing these two groups of assets. The workshop will also provide some real life examples and cost effective options around trees, tree planting and infrastructure interaction. The intent of the presentation is to assist risk managers in creating a collaborative and multi-disciplinary approach to reducing risk within their Council.

WORKSHOP 3 CONTRACTOR MANAGEMENT

This session will look at how to best manage Contractors, looking at general concepts and principles and key steps within the process. Identification of key stakeholders, risk assessment, due diligence and compliance as well as other considerations.

There will also be a presentation on Chain of Responsibility and how

Council can implement and manage its responsibilities.

From an insurance perspective let's also consider the advantages in Council taking out construction facilities insurance rather than relying solely on the contractors cover.

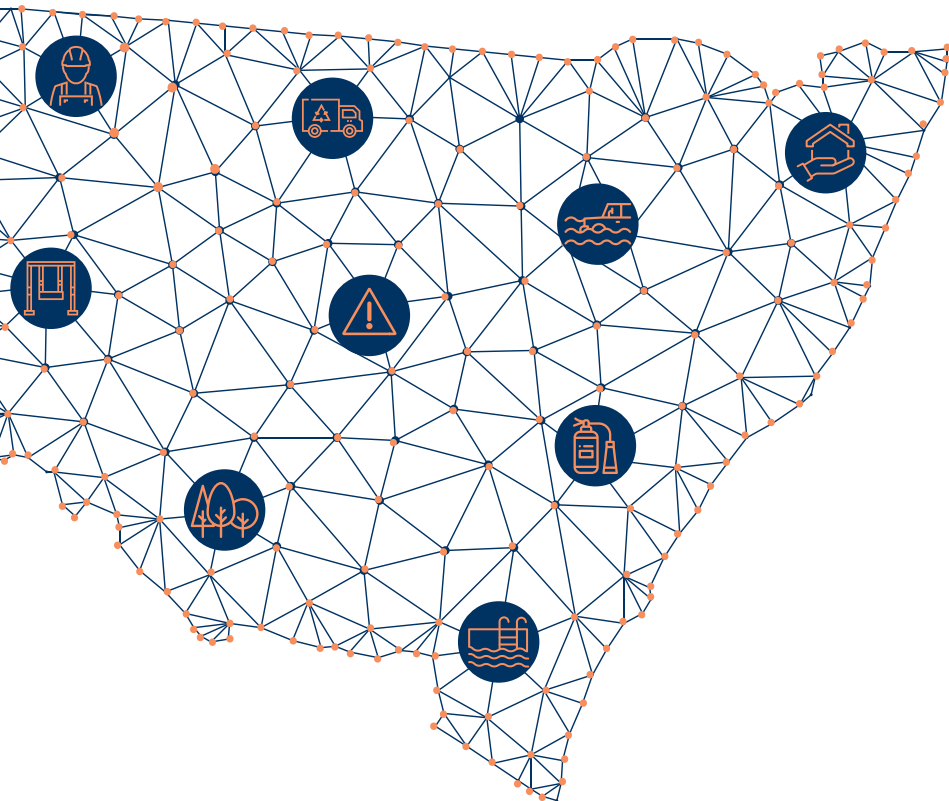
WORKSHOP 4 PROPERTY PROTECTION AND PREVENTION - AFM

Business Risk Survival : Roll the dice and see which peril and which improvement choice impacts your property most - is it a big damage bill you want to avoid or are you more concerned with continuity of service? Maybe it's the nuisance losses you want to eliminate. This session can explain how!

Participants decide which actions to complete using a limited budget and roll the dice to see which peril hits the property. If you've made the right choices, property damage will be limited and services are maintained, keeping investors and the community happy. But if not, your operation takes the hit! Pit yourself against your colleagues and see which council manages risk best. Your aim is to score the lowest amount of damage to property and reputation and the winning team gets a prize, all while learning about risk controls and the resources AFM provides.

WORKSHOP 5 CLIMATE CHANGE

This session will provide an overview of the NSW Government's adaptation program and is an opportunity to hear from other councils that are implementing adaptation projects and share project learnings.





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